



CITADELTEAM

Secure Cross-functional Communication



Use Case



ERCOM

Cyber Solutions by Thales

Secure cross-functional communication with Citadel Team

Secure cross-functional communication allows teams from different professions (human resources, management, IT, production, legal, etc.), as well as to the collaborators distributed internationally, to exchange sensitive information with confidence. It also ensures the dissemination of reliable information to all employees. By ensuring confidentiality, integrity and traceability of exchanges, this approach promotes more effective collaboration while protecting the company's strategic data. In a context where the risks of information leakage, misunderstandings or organisational silos are increasing, securing and streamlining exchanges is becoming an essential performance and governance issue.



who is concerned?

- All employees
- Managers and team leaders
- Project teams and cross-functional professions
- The support departments (HR, IT, Communication, Finance...)



The goals:

- Allow secure cross-functional communication between all employees
- Facilitate daily collaboration while respecting high confidentiality requirements
- Centralise and protect sensitive exchanges

We guarantee you complete confidentiality and sealing of your exchanges!

a) Ease of access & secure registration

Members can access Citadel Team quickly and easily via their smartphone, tablet or computer with their professional email addresses.

b) Discussion groups with no limit of members

Able to bring together all the employees concerned within broad working communities. These public rooms facilitate the sharing of information throughout the company, with the possibility to restrict writing rights to ensure clear and controlled top-down communication.

c) Secure chat room access control

Members can configure different types of chat rooms with access rules tailored to their needs, in order to ensure secure exchanges. Restricted rooms are reserved exclusively for members of your infrastructure, preventing any external user from joining. This fine-grained management of permissions helps protect sensitive information while ensuring secure and controlled collaboration.

d) Automated delivery via bots

It is possible to automate the sending of alerts, notifications and business information, thanks to bots capable of broadcasting targeted messages in real time to the appropriate channels.

e) Messaging, end-to-end encrypted calls

Exchanges (texts, files, calls...) are encrypted end-to-end.

f) Secure exchange in audio and videoconference with screen sharing

The solution allows you to participate in audio and video conferences, or organise them, from anywhere, present your content and collaborate in real time, thanks to integrated screen sharing.

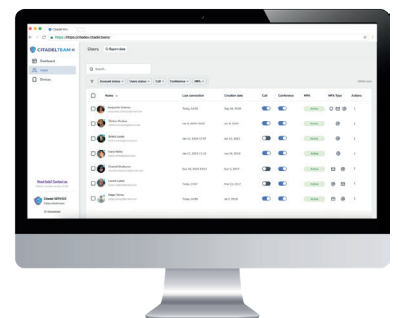


Fine user management:

To ensure total confidentiality and separation between our customers, each organisation is given a dedicated infrastructure operated by Thales and hosted in France.

This approach gives you complete control over your environment. The infrastructure is fully configurable to meet the specific requirements of your organisation, particularly in terms of security policies, identity management and user access control.

From the administration console, you can manage your entire enterprise fleet as well as the associated access rights, with ease. In the event of an incident or identified risk, you have the ability to intervene remotely on devices, revoke access, or suspend an account immediately, thereby ensuring the continuity and integrity of operations.



Fine user management:



- Discussion groups with no limit of members
- Targeted notifications (@name) and reactions (emojis)
- Automated distribution via bots
- Chat and file sharing in encrypted rooms
- Secure screen sharing
- Multi-device and browsers
- End-to-end encryption*

*messaging, calls



The benefits provided:

- Seamless and instant cross-functional communication
- Security & confidentiality guaranteed
- Ease of use & quick adoption
- Synchronisation of mobile devices & PCs
- Simplified deployment: available in SaaS on a SecNumCloud 3.2 environment or Public Cloud

FOR MORE INFORMATION

Lets' meet on <https://cds.thalesgroup.com/en/ercom/citadel>